FOR IMMEDIATE RELEASE

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### KCHD temporarily limits services due to COVID-19 pandemic

To protect the health of clients, patients and staff, the Knox County Health Department (KCHD) is temporarily limiting several services during the COVID-19 pandemic.

A few of the changes include, but are not limited to:

- KCHD's Women, Infants and Children (WIC) Program is conducting services by phone.
- The Dental Clinic will be open for dental emergencies only.
- In-person issuance of birth certificates is suspended; requests are by mail only. Vital Records will continue to issue certified copies of death certificates to funeral directors, cremation permits and burial transit (out of state) on a walk-in basis.
- The Community Health Access and Navigation in Tennessee (CHANT) program will continue to receive referrals and will conduct services by phone.
- The Teague Clinic (405 Dante Road) is currently closed.
- The West Clinic (1028 Old Cedar Bluff Road) is conducting infant and childhood immunizations by appointment only.

A full list of the changes to KCHD's services can be found on our website.

**About Knox County Health Department:**
The first health department in Tennessee to achieve national voluntary accreditation by the Public Health Accreditation Board, the Knox County Health Department (KCHD) is dedicated to ensuring the conditions in which every resident can be healthy. As a chief health strategist for the community and with more than 260 employees, KCHD's broad scope of work includes convening partners to improve community health, identifying community health threats, investigating disease outbreaks, conducting extensive outreach and education, preparing for public health emergencies, providing and connecting the public with medical care, enforcing food safety and air quality laws, and more. For more information, visit www.knoxcounty.org/health.